

General conditions of reservation

The pitch hiring during high season are available per week from Saturday 12 noon to Saturday 12 noon. The stay can be prolonged if availabilities. Other days of arrival possible, consult us. To hire a pitch, you should fill in a "reservation contract" and send it to us. If we have availabilities, we will ask you to send a deposit and reservation fees.

The lodging hiring are either a caravan or a mobile home, are equipped and planned for 3, 4 or 5 persons and 1 vehicle. The caravans are connected to electricity but have no shower or toilet. Possibility of additional people close by the caravans with two men tent (not provided), consult campsite tariff. In the mobile homes, 1 or 2 additional persons possible, under certain conditions only, contact us by phone.

-- The lodging hiring during high season are available per week, from Saturday after 4 pm. to Saturday following before 10 am. Others arrival days and prolongation of stay are possible according to availabilities.

To hire a lodging, you should fill in a "reservation contract" and send it to us. If we have availabilities, we will ask you to send a deposit and reservation fees

--When you arrive, you will have to check your lodging and point out the anomalies within the 24 h. (an inventory is posted in every lodging). At the end of this period, checking and inventory will be regarded as accepted. .

-- A deposit cheque will be asked for at your arrival and will be kept during your stay in order to respect the rules of procedure in the campsite (noise during the night...), of the equipment and cleanliness. On the day of departure, it will be returned after the key have been restored and the lodging checked. Broken or missing objects or deteriorations noted will be invoiced at cost prices and deducted from the deposit. If the departure is done outside the Reception Office opening hours, the lodging state will be checked the following day and the deposit restored by mail.

-- At the end of the stay, you have to do a complete cleaning, any lodging must be returned in a perfect state of cleanliness, refrigerator de-iced, ready to be hired to a new customer. A personalized cleaning service is possible at the end of the stay, please inform us the day before your departure to benefit of it.

-- Inside the hiring, for sanitary reasons, no smoking and pet forbidden.

General: The campsite is open from June 15 th to September 15 th, the swimming pool from June 20 th to September 10 th. The shops, restaurant, activities, and other services are open every day from July 6 th to August 26 th. The Reception Office is open from 9 am to 0.30 pm , and 3 pm to 8 pm.

Arrival after 8 pm is possible, please inform us. The mentioned period above constitutes a minimum of opening. According to the frequentation of the campsite, whole or part of the campsite facilities can be kept open longer. The self service and restaurants are managed by independent shopkeepers.

They will make you a warm welcome.

-- A reservation contract is validated after payment of the sums due. Then you will receive a confirmation mail. Every reservation contract is personal, it cannot be sold to another person.

-- the hiring payment has to be done at your arrival according to the mentioned dates of the reservation contract, after deduction of the deposit. The reservation fees are not deductible.

-- Late arrival or anticipated departure will not involve any reduction. Only the contract dates will be considered. In the event of problem, with impossibility for you to arrive at the Reception Office, please contact us. If you don't succeed to contact us, we will keep your rental free during 24 hours. After this time limit, we will be free to rent to another person.

-- Cancellation more than one month before your arrival, the deposit sum will be restored, except the reservation fees. Less than one month before your arrival, the total deposit will be kept by the campsite. Less than 48 hours before the date of arrival, the total paid will be only refunded for the following serious cases : disease, accident, death of the signatory, its spouse, ancestry, descendants, loss of job for economical reasons, burglary of main home, personal vehicle stolen. A written proof has to be provided. Any cancellation must be drawn up by registered mail.

-- Cancellation because of the campsite in the event of cause beyond control falling to us (safety, hygiene, administrative decision...), we can led to cancel your rental. In this case, you will be entirely refunded of the paid sums, including the reservation fees, without any additional compensation.

-- Every camper has to conform to the campsite rules. The access to the campsite is only permitted to the persons whose names appear on the contract. The visitors have to come at the Reception Office who reserves the right to refuse the access, a fee is due. At night, total silence is required, barbecues are prohibited. Dogs of category 1 and 2 are not accepted (pit bulls, rottweiler...). On the day of arrival, it is the camper responsibility to show a public liability insurance. - - In the event of disagreement, only the court of Toulon will be qualified.